

- Lifetime License
- Single User and Network Version Option
- Unlimited Registration of Extensions
- One year software bug, malfunction support and dongle warranty
- One year Online (Teamviewer) / Telephonic / Email Support
- Free Training at the time of installation
- USB Dongle License which makes installation user friendly
- No replacement of USB Dongle in case of loss
- Free visit in case of any bug in the software and free new version will be provided
- Free upgrades within 1 Year.

System Requirement

Any Normal Machine, 1GB Free Hard Disk Space, 1GB Ram, minimum Pentium 4,
Windows XP, Vista, 7, 32 bit and 64 bit Supported
Windows 2003 Server, 2003 and 2008 32 bit and 64 bit supported

You may also use any existing pc does not require much resources

Distance from the PBX to PC should not more than 20 meters
Cat6 Cable is preferable
PC and PBX must have Serial Port or IP Base

Call Charges

Dates From : 23/Feb/2010 To : 23/Feb/2010
For Outgoing Calls
Extension number : 101

Call Date	Call Time	Phone Number	Call Duration	Extension	Charges	Location
23/Feb/2010	10:27PM	0503499846	00:03:48	101	0.60	Mobile Etisalat
23/Feb/2010	10:28PM	095886461	00:07:52	101	0.96	Fujairah
23/Feb/2010	10:29PM	004718345127	00:06:58	101	9.59	Norway
23/Feb/2010	10:31PM	063507519	00:00:25	101	0.12	Sharjah/Ajman/UAQ
23/Feb/2010	10:32PM	007227205656	00:05:00	101	12.15	Kazakhstan
23/Feb/2010	10:32PM	002454488011	00:00:24	101	6.00	Guinea Bissau
23/Feb/2010	10:33PM	0559889481	00:05:31	101	0.90	Mobile Du
23/Feb/2010	10:34PM	006444853744	00:01:15	101	2.43	New Zealand
23/Feb/2010	10:35PM	096720490	00:01:12	101	0.12	Fujairah

Total Calls	9
Total Time	0:32:25
Total Charges	32.87

Please note that, due to PABX limitations, charges calculations are approximate just to give costing idea to the management for administering telephone calling rules and regulations in the Company.

Top Expensive Calls

Dates From : 23/Feb/2010 To : 23/Feb/2010
For Outgoing Calls

Call Date	Call Time	Phone Number	Call Duration	Extension	Charges	Location
23/Feb/2010	10:37PM	009507399050	00:06:04	100	36.00	Myanmar/Burma
23/Feb/2010	10:25PM	007379774240	00:06:23	107	17.01	Kazakhstan
23/Feb/2010	10:32PM	005363548533	00:04:55	105	16.35	Cuba
23/Feb/2010	10:29PM	004642515400	00:07:07	103	13.23	Sweden
23/Feb/2010	10:32PM	007227205656	00:05:00	101	12.15	Kazakhstan
23/Feb/2010	10:36PM	009752300106	00:04:27	109	12.15	Bhutan
23/Feb/2010	10:34PM	005339715329	00:02:16	108	9.81	Cuba
23/Feb/2010	10:29PM	004718345127	00:06:58	101	9.59	Norway
23/Feb/2010	10:34PM	006613362834	00:06:38	102	9.59	Thailand

Total Calls	73
Total Time	4:40:53
Total Charges	229.57

Please note that, due to PABX limitations, charges calculations are approximate just to give costing idea to the management for administering telephone calling rules and regulations in the Company.

Call History

Dates From : 17/08/2007 To : 17/08/2007

Call Date	Call Time	Extension	Phone Number	Call Duration	IN OUT	Location
17/08/2007	08:09	307	050238xxxx	00:00:15	OUT	Mobile
17/08/2007	09:18	324	050319xxxx	00:00:30	IN	Mobile
17/08/2007	09:24	324	050319xxxx	00:03:51	IN	Mobile
17/08/2007	09:45	210	006350146xxxx	00:03:55	OUT	Philippines
17/08/2007	09:49	324	025526xxxx	00:00:38	OUT	Abu Dhabi
17/08/2007	10:30	243	050541xxxx	00:00:40	OUT	Mobile
17/08/2007	11:01	243	050541xxxx	00:04:30	IN	Mobile
17/08/2007	11:11	230	063080xxxx	00:00:50	IN	Sharjah
17/08/2007	11:40	322	556xxxx	00:00:17	OUT	
17/08/2007	14:32	322	0096650573xxxx	00:00:58	IN	Saudi Arabia
17/08/2007	15:05	239	050313xxxx	00:00:19	OUT	Mobile
17/08/2007	20:56	243	050780xxxx	00:00:20	OUT	Mobile
Total Calls			45			
Total Time			1:27:56			

Call History with Call Charges

Dates From : 17/08/2007 To : 25/08/2007

**For Outgoing Calls
International Calls**

Call Date	Call Time	Extension	Phone Number	Call Duration	Charges	Location
18/08/2007	09:20	230	0091222593xxxx	00:01:27	4.8	India
18/08/2007	11:10	0	0063921713xxxx	00:00:41	2.12	Philippines
18/08/2007	11:11	230	0063921713xxxx	00:01:23	4.24	Philippines
18/08/2007	14:38	0	00974481xxxx	00:00:10	2.12	Qatar
19/08/2007	11:48	0	0096655835xxxx	00:00:26	2.12	Saudi Arabia
20/08/2007	10:15	211	006353570xxxx	00:14:19	31.8	Philippines
20/08/2007	10:35	0	0091222569xxxx	00:00:55	2.4	India
20/08/2007	10:37	230	0091222569xxxx	00:01:54	4.8	India
21/08/2007	11:51	207	009662635xxxx	00:01:24	4.24	Saudi Arabia
21/08/2007	14:36	305	0044207654xxxx	00:00:59	2.69	United Kingdom
21/08/2007	14:37	305	003120305xxxx	00:04:45	10.6	Netherlands
21/08/2007	14:45	305	0044207654xxxx	00:47:13	129.12	United Kingdom
21/08/2007	15:35	305	0044164278xxxx	00:18:25	56.05	United Kingdom
22/08/2007	12:18	227	0030210607xxxx	00:01:44	4.24	Greece
Total Calls			110			
Total Time			6:44:17			
Total Charges			412.60			

Top Long Duration Calls

**Dates From : 17/08/2007 To : 25/08/2007
For Outgoing Calls**

Call Date	Call Time	Extension	Phone Number	Call Duration	Charges	Location
21/08/2007	14:45	305	0044207654xxxx	00:47:13	129.12	United Kingdom
18/08/2007	14:38	205	00974481xxxx	00:40:01	86.92	Qatar
20/08/2007	18:31	211	050491xxxx	00:37:58	11.4	Mobile
22/08/2007	20:02	211	050491xxxx	00:30:44	9.3	Mobile
18/08/2007	18:32	211	050491xxxx	00:29:08	9	Mobile
21/08/2007	10:55	319	050208xxxx	00:25:52	7.8	Mobile
21/08/2007	18:25	201	050244xxxx	00:25:27	7.8	Mobile
19/08/2007	18:28	201	050244xxxx	00:25:21	7.8	Mobile
21/08/2007	10:22	319	050268xxxx	00:24:58	7.5	Mobile
20/08/2007	21:05	227	0030210607xxxx	00:24:40	34.25	Greece
Total Calls					10	
Total Time					5:11:22	

Top Frequent Phone Numbers

**Dates From : 17/08/2007 To : 25/08/2007
For Outgoing Calls
Extension number : 201**

Phone Number	Call Count	Total Call Duration	Location
050314xxxx	15	1:45:31	Mobile
050244xxxx	9	1:23:27	Mobile
050443xxxx	6	0:3:0	Mobile
050846xxxx	4	0:15:9	Mobile
050559xxxx	2	0:17:50	Mobile
050617xxxx	2	0:3:17	Mobile
050539xxxx	2	0:0:33	Mobile
02633xxxx	1	0:0:26	Abu Dhabi
02676xxxx	1	0:0:8	Abu Dhabi
02678xxxx	1	0:0:15	Abu Dhabi
Total Time		3:49:36	
Total Calls		43	

Departments Summary

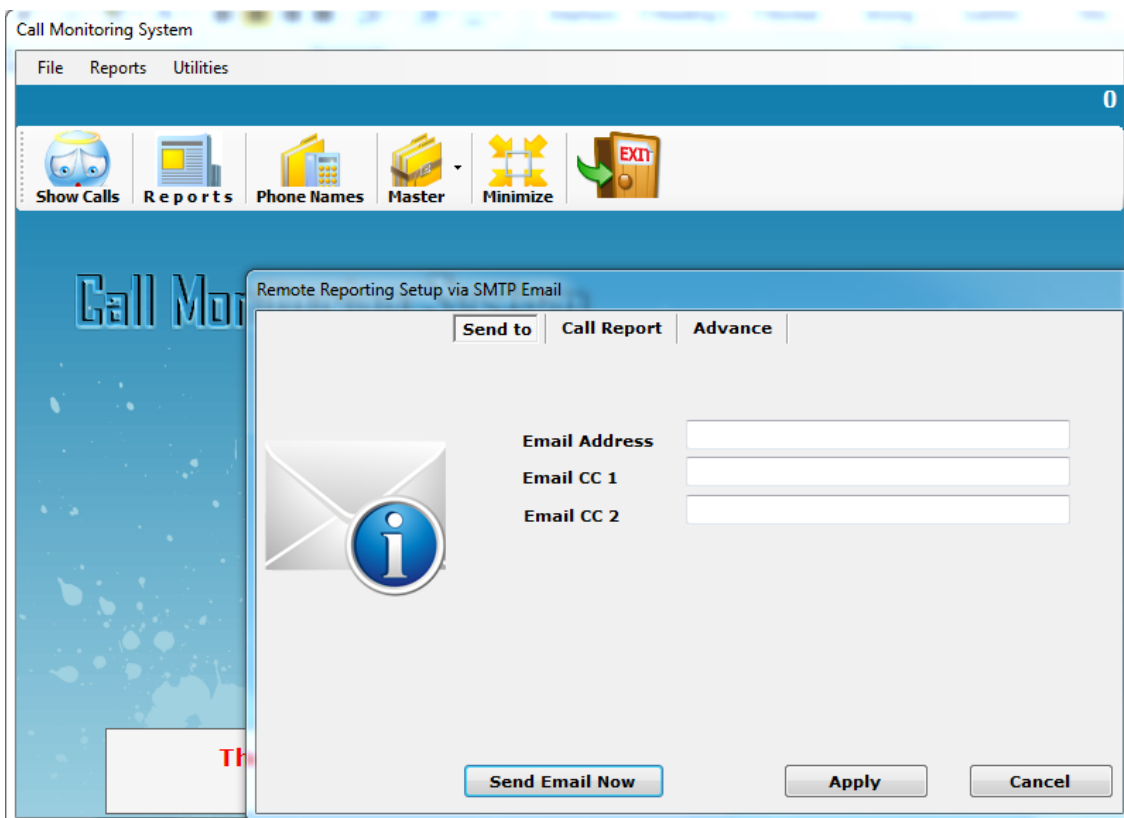
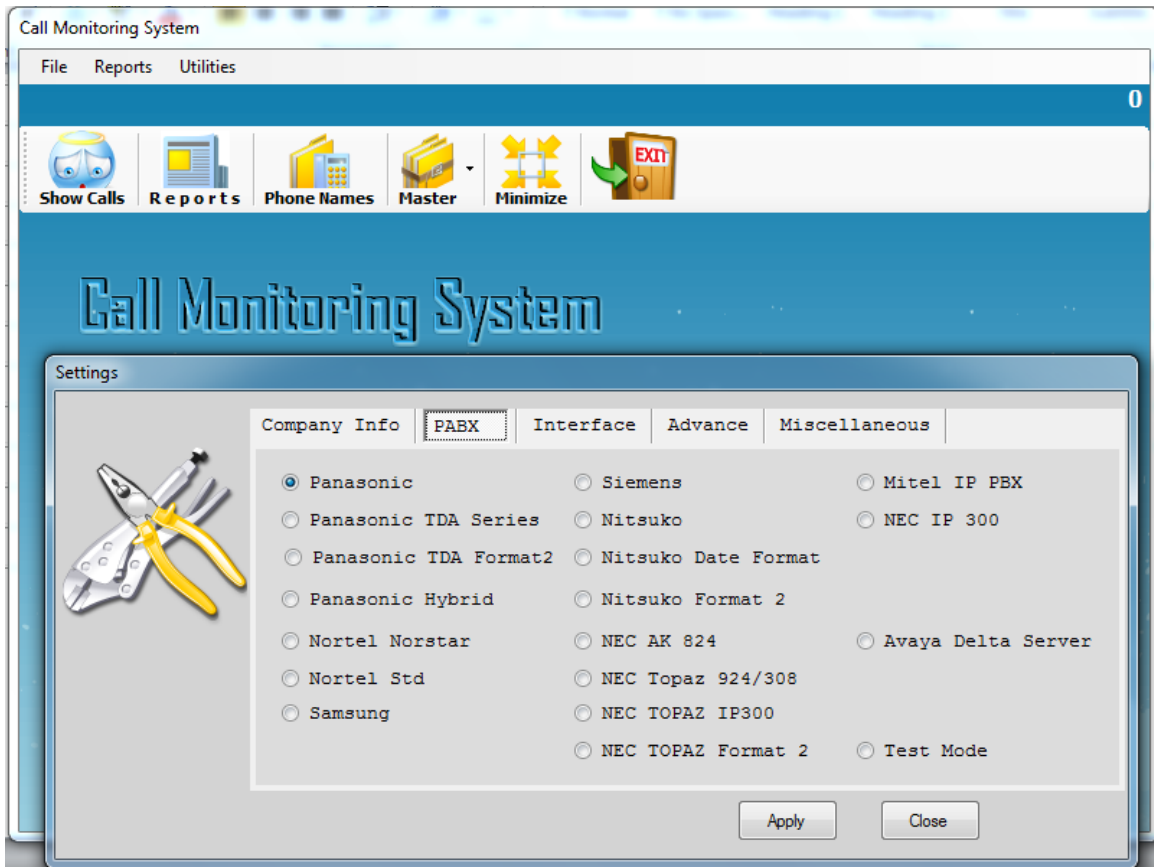
**Dates From : 17/08/2007 To : 26/08/2007
For Outgoing Calls**

Department	Call Count	Total Call Duration
ACCOUNTS	264	3:17:52
CANTEEN	45	0:51:15
CASHIER	23	0:49:3
COMMERCIAL MANAGER	35	1:5:14
DOCUMENT CONTROLLER	22	0:35:48
ENGINEERING	63	3:35:44
IT SECTION	54	4:19:45
PERSONNEL	169	2:59:47
PILING/PILE SECTION	139	2:40:57
PRO	58	1:41:45
PROCUREMENT	359	8:58:29
PROJECT DIRECTOR	28	2:1:39
REINFORCEMENT	74	1:25:5
SAFETY SECTION	100	2:5:57
SECRETARIATE	7	0:7:23
Total Time	84:30:55	
Total Calls	3094	

Extensions Summary

**Dates From : 17/08/2007 To : 26/08/2007
For Outgoing Calls**

Extension Code	Ext Name	Call Count	Total Call Duration
0	OPERATOR	235	2:26:32
201	Genalyn	54	4:19:45
203	E.ZOCHIOS	35	1:5:14
204	CLAUDIUS/NITIN	7	0:7:23
205	Mark Jones	7	0:54:36
206	HANI/FRANCO	74	1:25:5
209	JamesObilo/Marlon	218	2:47:13
210	PRITH VERAJAN	100	2:5:57
216	NARAYAN	137	3:1:32
222	PETER/ZING	22	0:35:48
228	HASSAN	58	1:41:45
235	I.Sobhi/Ashabana	22	1:54:39
236	LITO/ANITA/JOWELL	35	1:27:9
238	ADEL/COSTA	56	2:41:8
Total Time		84:30:55	
Total Calls		3094	



Call Reports / Queries

Dates

dd/MMM/yyyy

From 26/Sep/2011

To 26/Sep/2011

Zero Call Selection

- All Calls
- All Natl. and Intl.
- Natl. / Mobile Calls
- International Calls
- Local Calls

Call Duration

- All Durations
- All Calls Above
60 Seconds

Top Calls

Show Top 100 calls

IN / OUT Calls

- All Calls
- Outgoing Calls
- Incoming Calls
- Incoming Mis Calls

Phone Extension

- All Extensions

Ext Number

Department

- All Departments

Department

View

- Show Line No
- Show Ext Name
- Show Names / Title
- Show Department
- Show Call Charges
- Show Box Colors
- Show Call Status

Search Ph No / Name

- All
- Search No. or Name
- Starts with above

- Call History
- Top Long Duration Calls
- Top Frequent Call Nos.
- Top Long Duration Nos.
- Name wise Call History
- Call History Dept order
- Department Summary
- Call History Ext order
- Extension Summary
- Call charges
- Top Expensive Calls

Close